

Staff Duress

Whether in the Emergency Department, mental health or other areas of the hospital, the threat of violence against staff is a constant presence. The RoamAlert® system is a proven solution for staff duress, enabling caregivers to call for help from anywhere within the protected department, locating them within a few feet.

In an emergency, seconds can mean the difference between life and death. You need to get to the person *now*. The RoamAlert system shows the precise location of individuals in real time, so that you know exactly who to look for, and exactly where to look.

Here's how it works. Each staff member carries a small Pendant tag, which can be worn around the neck or slipped in a pocket. To call for help, the individual pushes the button on the face of the tag. An alarm message is immediately sent out.

These signals are picked up by a network of receivers installed throughout the coverage area, and relayed to the RoamAlert software, where an alarm is displayed that identifies the staff member and the location of the alarm.

The RoamAlert system uses proven Radio Frequency ID technology trusted by thousands of healthcare facilities to protect patients and staff. Put your trust in RoamAlert too.

Key features

Precise location information

The RoamAlert system provides precise location information, down to the room, if desired. The location of each individual is updated automatically in real time, so that you always have the most current information when an alarm occurs.

No IR

Unlike many staff duress products, the RoamAlert system does not rely on Infrared (IR) signals for its location information. Whereas IR only works if the tag is in direct view of the location beacon—something that certainly can't be guaranteed in a staff duress situation—RoamAlert reliably locates individuals under all conditions.

The benefits of RoamAlert

Reliable

The RoamAlert system offers proven performance on every level. Pendant tags don't need to be visible to work. A dedicated device network ensures fast notification of an alarm. Accurate locating means that you know exactly where to find a staff member in duress.

Flexible

Alarms can be displayed at several locations throughout your facility, facilitating your response procedures. The RoamAlert system can also be interfaced to paging systems and other security devices (sounders, cameras, access control systems, etc.) to give you more response options.

Expandable

The RoamAlert system is a scalable solution for a range of hospital security applications, from wander management to equipment monitoring. It can be expanded at any time to cover new areas or to add additional applications.



The Pendant tag

Multiple alarm notification options

The RoamAlert software gives responders the essential information they need to react to a staff duress situation: the individual, the time and the location. The software can even display a picture of the individual. This information is available on computers at strategic locations around the department, as well as in Security. The system can also activate strobes, sounders, and pagers in an alarm state.

Supervised system

The RoamAlert system continually monitors each staff tag and device to ensure message integrity. You are immediately notified of a low battery condition in the tag, or any problem with a system device.

Same infrastructure for wander prevention

With the same basic infrastructure, and the addition of wrist tags, RoamAlert can also protect patients prone to wandering.