

Clinical Courses Overview

Effective user training is the key to success with electronic patient protection systems. Let Stanley Healthcare Solutions start you off on the right foot.

Our team

All of Stanley Healthcare Solutions' Clinical Services Representatives are registered nurses with years of clinical experience. With detailed knowledge of Stanley Healthcare Solutions' patient protection systems and the clinical environment, our staff provides effective training geared towards the clinical end user.

Our services

Go Live Support Package

Three days on site by the clinical educator, usually broken down into two days of classroom style training, and one day of on the unit system start up support for the clinical staff. The first day will begin with a special four-hour management level training session to finalize optional configurations, user account set up and nursing policy and procedure. The bundle is adequate for a facility with up to 100 staff members requiring training on a single application. Extra days (one day for every 60 staff members) may be added for an additional charge.

Clinical Education Package

Similar to Go Live Support, this package offers the same two days of training, but does not include support on your first day of using the system. The bundle is adequate for a facility with up to 100 staff members requiring training on a single application. Extra days (one day for every 60 staff members) may be added for an additional charge.

Refresher Training Package

This package is designed for customers who are already using the system. This one-day session provides refresher training for up to 60 staff members. Extra days (one day for every 60 staff members) may be added for an additional charge.

Clinical Site Consultation

This customizable service is designed to help optimize use of your system. A clinical consultant will be on site for one day to help identify strategies to reduce end-user issues through software configuration changes and clinical practice recommendations.

On-Site System Administrator Training

A two-day course for facility staff responsible for administering the system. The material of this course is covered in the Patient Security User Conference (see below).

Patient Security User Conference

The Patient Security User Conference covers a range of topics on patient security, including best practices for using the system. This conference is offered at various times in different locations around the country, and two attendee registrations are included in the purchase price for the system.

Important notes

- *A minimum of six weeks' notice is required for training services.*
- *Clinical educators are available for a maximum of nine hours per day, Monday to Friday, between the hours of 7:00 AM and 9:00 PM.*

How to book training

Please consult your Authorized Dealer for any of our comprehensive training support packages.

Typical training schedule for Hugs, Pedz or Passport

Day 1	AM	<p>Leadership Meeting (20 attendees maximum)</p> <p>A special session for key decision makers who will be given more in depth training in certain key areas of system implementation. This is also an opportunity to review and finalize your procedures for using the system.</p> <p>Topics</p> <ul style="list-style-type: none"> • All item covers in user training, plus: <ul style="list-style-type: none"> • User accounts • Tag management • Running system reports • Best practices for your system • How to use training tools
	PM	<p>General User Training (One 90-minute or two 75-minute sessions depending on system complexity, 20 attendees maximum per session)</p> <p>These sessions cover the basic aspects of using the system, and last between 75-90 minutes depending on your system configuration.</p> <p>Topics</p> <ul style="list-style-type: none"> • Overview of the system • Tag application • Enrollment and discharge of tags • Understanding and clearing alarms • Transporting patients outside of the monitored area
Day 2		<p>General User Training (Four 90-minute or five 75-minute sessions depending on system complexity, 20 attendees maximum per session)</p>
Day 3		<p>Go Live Support</p> <p>Eight hours of clinical support assisting staff with banding of patients and software use.</p>

Preparing for your training

Training of night staff

Stanley Healthcare does not offer late evening, night or weekend services. It will be important to ensure that staff covering these shifts are provided an opportunity to attend a session during their off-shift.

Training room requirements

A training room with a capacity of 20 should be available throughout the training period.