



# Patient Security News

Information on Hugs, Pedz, Passport and more

Q2 2010

## Security for high-risk adult patients

### RFID systems move out of the obstetrics departments

**E**mergency departments, rehabilitation units and other parts of the hospital are familiar with the problem of caring for agitated patients who may be a risk to themselves or to others.

While these patients are a small minority of the total, they consume a disproportionate amount of time for medical staff and security personnel, and can pose a significant liability risk to the hospital.

Patient wandering can occur in rehabilitation or geriatric units, or in any patient population with cognitive impairment. Such individuals are at risk of serious harm from becoming lost or wandering into traffic.

In the emergency department, a certain percentage of patients simply don't stay where they should: they move around or even "self-discharge" regardless of whether they have



received necessary medical attention or not. Locating these patients takes up valuable caregiver time.



The kind of radio frequency identification (RFID) technology that has been so successful in protecting newborn infants is an ideal solution to help manage this group of high-risk adult patients.

This is what led to the creation of the Passport™ patient protection system, a companion product to the Hugs® system and the Pedz™ system. RFID technology is well adapted to adult patients because it is designed to provide *individual* protection.

In contrast to general access control measures that affect everybody, and may interfere with delivering medical care, efforts are tightly focused on those few patients who really need protection.

One key difference between the Hugs system and the Passport system is the tag. The Passport tag is much more robust, and designed to withstand tugging by the patient without generating a "nuisance" alarm. As with Hugs, if the patient or an accomplice does manage to remove the tag, there is an immediate alarm.

With the addition of Passport to the Stanley Healthcare patient security platform, we can help your hospital protect *all* your high-risk patients. ■

# Pedz “Try Before You Buy” campaign

See for yourself why the Pedz tag is the right solution for older children

We have a special offer just for hospitals using Hugs to protect pediatric patients: trial the Pedz tag for a 30-day period at no charge. But act now! Offer ends September 30, 2010.

If you're a current user of the Hugs system, we'd like to offer you the chance to experience the unique features of the Pedz tag, designed specifically for use on children.

The Pedz tag auto-enrolls in the Hugs software (version 5.5x or later) just like the Hugs tag, and appears like any other tag in the system.

### What you get

We'll send you all you need to try the Pedz tag out:

- 5 Pedz tags
- Pedz Resource Kit: includes bands, how-to guides and other useful tools



If you decide after the 30-day trial period that the Pedz tag is not for you, just hand the trial materials back to your dealer. You pay only if you decide to keep them.

### Experience the software on-line

Many of the unique aspects of the Pedz system are actually part of the Pedz software: more options for transporting, admitting a patient without a tag, and more. We can't *give* you the Pedz software as part of the Try Before You Buy campaign, but we would be happy to *show* you all its unique features.

Kelly Smith, Clinical Services Manager for Stanley Healthcare Solutions will be hosting regular webinars discussing pediatric protection. Call Stanley Healthcare Solution at 1.866.559.6275 for dates and times.

### Available for a limited time

This Try Before You Buy offer is only available until September 30, 2010. Contact your Authorized Dealer today, or call Stanley Healthcare Solutions at 1.866.559.6275. ■

## Join us at AWHONN to see the future of patient protection

Lots to see and experience this year at the Stanley Healthcare Solutions booth

We always look forward to meeting so many users of Hugs (and Pedz!) at the AWHONN convention. (With the recent floods in Nashville, the date and location of this year's convention are up in the air at the moment.)

If you are planning to attend, we invite you to drop by the Stanley Healthcare Solutions booth. We'll have some familiar faces in attendance, including Kelly Smith, Clinical Services Manager for Stanley Healthcare Solutions, to walk you through the various services of the By Your Side™ customer support program.

We'd also like to introduce you to some key features of the Hugs system that set it apart from the “me too” crowd of competitors, and give you a glimpse of the future of patient protection:

- **Census view “whiteboard”:** See all your patients at a glance. Add columns and color coding to highlight the information you need for your daily workflow.
- **Integrated CCTV:** Automatic display of video footage during an exit alarm, showing you exactly what happened at the door.
- **Kisses mother/infant matching:** Automatic and audible mother/infant matching, in support of matching bands. Coming soon as a subscription service!
- **Point-of-care interface:** Get a glimpse of the future, and explore options for a portable Hugs system interface.

We hope to see you there! ■

## Help us help you better

### Allowing remote access to your system enables proactive technical support

Remote access to your system is a secure and effective means to help us provide better support of your Patient Security system.

Your patient security system is a complex combination of different technologies. In today's computer and network environments, things are changing all the time: operating system updates, security patches, etc.

That means that Stanley Healthcare Solutions is constantly updating its products as well. You can expect to receive software updates several times each year.

Your Authorized Dealer is always available to be on site when needed, but installing updates remotely means much more timely support for your system.

That is why we would like to encourage you to enable remote access to your system by your dealer or Stanley Healthcare Solutions. This enables us to dial into the Patient Security Server to see what is happening with your system.

This can be achieved in various ways, and is always strictly controlled by passwords with data encryption. Talk with your Authorized Dealer and your IT department to learn more about the options available.

The greatest benefit of remote access is that it enables us to provide you with *proactive* support, by dialing in on occasion just to see that everything is running as it should. ■

## Win a \$100 VISA card!

### with our "Refer a Colleague" contest

Help us spread the word about Passport by referring your colleagues in Emergency, Rehabilitation or other departments. As a thank you, we'll enter your name in a draw for a \$100 VISA gift card (to be held August 20, 2010) for each name we receive. Please include:

- Your name, title, facility, work e-mail & telephone
- The name, title, facility, work e-mail & telephone for each referral

Send your entries by e-mail to [stanleyhealthcare@stanleyworks.com](mailto:stanleyhealthcare@stanleyworks.com).



## Halo Corner

### Getting the most from your Halo tags

There are only a few basic guidelines to follow to keep your Halo™ system tags in good working order.

#### Cleaning infant or wrist tags

Use a mild soap and water to remove any apparent debris. Do not submerge tags. Disinfect tags by wiping with an alcohol sanitizer or germicidal cleaner for 60 seconds. Dry with a soft, clean cloth. Do not autoclave tags, and only use cleaners marked as safe for plastics.

#### Testing

Infant tags are tested automatically as part of the admit procedure, but you may wish to periodically test tags with the Pocket Tag Reader (part number AR3TR02-POC). Other tags (staff tags or wrist tags) should be checked at least monthly.

#### Storage

Halo tags should be stored either in a Tag Rack (part number AGETR01-000) or in the foil bags in which tags are shipped. Follow a first-in first-out system of tag use to maximize the battery life. ■



The Stanley logo, featuring the word "STANLEY" in bold, black, uppercase letters on a yellow rectangular background.The text "THE WORLD OF STANLEY" in bold, black, uppercase letters, positioned over a yellow world map graphic.

## Storage and inventory management solutions from Stanley

### Stanley InnerSpace has the right fit for every hospital department

For 25 years, Stanley InnerSpace, part of the Stanley Healthcare Solutions group, has specialized in healthcare storage products that deliver optimal storage solutions throughout every room of the hospital.



#### Storage solutions

Stanley InnerSpace offers a range of customized storage solutions for the entire hospital. The wide range of sizes and formats are adapted to meet a variety of specialized needs:

- **Supply/procedure carts:** Based on the InnerSpace Cell System, supply/procedure carts allow you to create the storage configurations that best suit your needs.
- **Cabinets and casework:** Cabinets, casework, and documentation stations that make maximum use of every inch of your storage space, to take your facility to new levels of efficiency, productivity, and accountability.
- **Small carts:** Small carts from Stanley InnerSpace are built around a central design platform, sharing the same base and top and many common components.
- **Open storage:** Based on an open-frame storage platform that promotes air circulation and prevents dust accumulation, Stanley InnerSpace open storage delivers an economical high-density storage solution.
- **Heavy-duty storage:** InnerSpace's high-density V-Series of cabinets, carts, workstations, and ESD cabinets are built to the toughest standards in the industry—so tough they are backed by a lifetime guarantee.

#### Inventory management

Effective inventory management is key to reducing costs and improving efficiency. The SpaceTRAX® inventory management system seamlessly links supplies to physicians, patients and procedures.

SpaceTRAX is an advanced web-based inventory control software system that utilizes barcoding technology to increase charge capture, reduce excess inventory, and eliminate waste.

SpaceTRAX can also be combined with RFID (radio frequency identification) storage carts to automatically track all clinical supplies stored in your carts. The advanced carts also offer a range of other features, including biometric security for high-value items.



#### To learn more

Contact Stanley InnerSpace at 1.800.467.7224, or visit [www.stanleyinnerspace.com](http://www.stanleyinnerspace.com). ■

The Stanley logo, featuring the word "STANLEY" in bold, black, uppercase letters on a yellow rectangular background.

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