

Data Sheet:

# Arial® Mobile Application

Emergency Call Alarm Handling and Messaging Tool  
Custom Designed for Senior Living Communities

## Overview

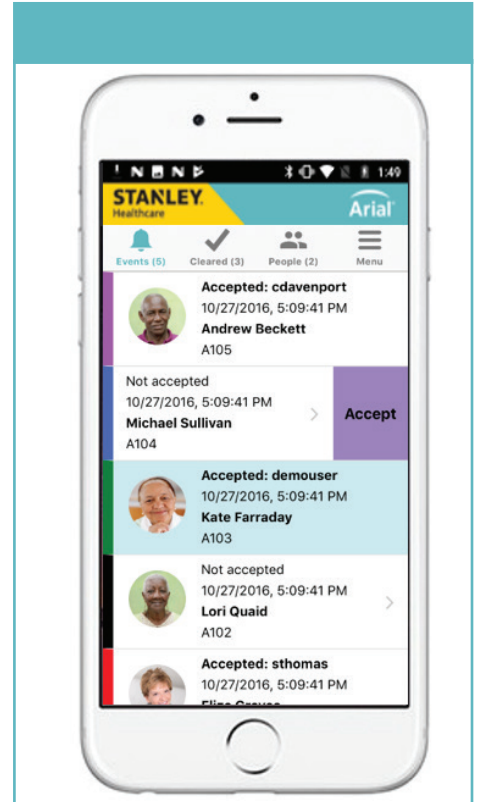
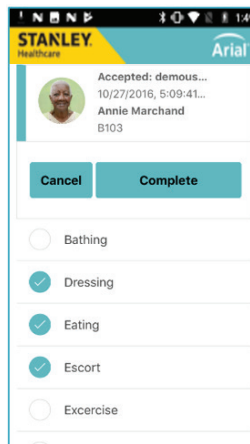
The **Arial® Mobile Application** has been designed to work seamlessly with STANLEY Healthcare’s **Arial® Wireless Emergency Call System** to provide senior living caregivers with an innovative tool for handling emergency call alarms and communicating collaboratively with their coworkers. The Arial® Mobile Application is packed with intuitive features to ensure community caregivers have visibility to all relevant alarms, their status and who is responding.

## Alarm Message Handling

- **Receive Alarms** – receives call station and pendant alarms from anywhere in the facility, using a mobile device, based on the caregiver's assigned zone
- **Alarm Information** – critical alarm information is provided with each message including date, time, alarm name/type and alarm location
- **Rich Alarm Messages** – alarm messages can include images or icons for residents or devices, alarm type color designations and can be arranged by alarm priority
- **Respond to Alarms** – acceptance of alarms provides notification to coworkers of who is responding
- **Escalations** – Escalating non-addressed alarms is intuitively synchronized with the escalations programmed in the Arial software

## Caregiver/Resident Encounters

- **Alarm Notes** – selectable alarm notes can be pre-configured in Arial to allow caregivers to document what was done during their encounter
- **Custom Notes** – caregivers can type in custom notes detailing an encounter for any accepted alarm response
- **Alarm Completion** – caregivers end the encounter by pressing a “Complete” button, which saves the alarm notes and captures the actual encounter time with the resident



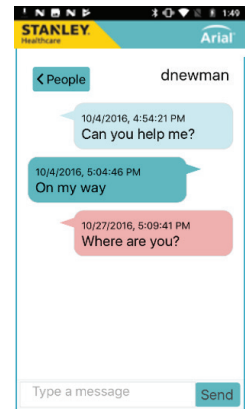
## Product Highlights

- Wi-Fi Based Mobile Application
- No Application Server Required
- Works with Apple iOS and Android Devices
- Arial Alarm Message Handling
- Captures Staff Alarm Response Activities
- Staff Member to Staff Member Text Messaging
- Enhanced Reporting: Staff and Resident Encounter Times

## Data Sheet: Arial® Mobile Application

### Caregiver Text Messaging and Collaboration

- **Live Directory** – a live directory displays all caregivers and indicates those that are currently logged in and working at the facility
- **Text Messaging** – caregivers can collaborate to coordinate resident care by initiating a text message conversation with other caregivers
  - Each message includes date and time
  - Messages from each caregiver are differently colored
  - Messages that fail to send are colored red
  - Messages and conversations are preserved for 24 hours



### Enhanced Reporting

- **Encounter Times** – by collecting alarm clearance and alarm completion times, Arial is able to log the actual “encounter time” that a caregiver spends with a resident. This is the time segment between when the call station or pendent in alarm is reset and when the caregiver “completes” the alarm in the mobile application
  - Encounter times and average encounter time information can be selected and filtered into a large variety of reports within the Arial software
  - Average encounter times have been incorporated into the Arial Management Dashboard as a data element
- **Alarm Response Activities** – the alarm response activities that are selected by caregivers when completing alarms are logged into the Arial database and are available for generating comprehensive reports

Technical Specifications	
Software Compatibility	Arial 10.0 or later
Mobile Device Operating Systems	Apple iOS (versions 10.1.1, 10.2, 10.3, 11.1, 11.3, 11.4) Android (versions 4.4.4, 5.1.1, 6.0.1, 7.0, 7.1)
Supported Devices (other devices can be tested for support upon request)	Apple iOS*: iPhone 5, 5C, 5S, 6, 6 Plus, SE, 6S, 6S Plus, 7, 7 Plus, iPad 4th Gen, iPad 5th Gen, iPad mini, mini 2, mini 3 mini 4, iPad Air, iPad Air 2, iPad Pro (12.9-inch and 9.7-inch), iPod Touch 6 <sup>th</sup> Generation**  Android*: Motorola Moto E (1st and 2nd Gen), Motorola Moto G4 Play, Samsung Galaxy S3, S6, S7, HTC One M8, Figo Prime M50G, Figo Atrium II  *STANLEY Healthcare recommends using the latest supported version from either platform.  **The vibration function for notifications is not available with Apple iPod Touch devices.

## Data Sheet: Arial® Mobile Application

### Arial Mobile Devices

While the **Arial® Mobile Application** has been designed to work seamlessly with off the shelf iOS and Android devices, providing for our customers the most flexibility in selecting and procuring their own devices, STANLEY Healthcare offers two mobile device models for customers who would prefer to avoid the hassle of buying devices themselves.

Our STANDARD and PREMIUM devices offer customers options for affordability and features.

Arial Mobile STANDARD Device



Arial Mobile PREMIUM Device



### Key Features

STANDARD MODEL	PREMIUM MODEL
5.0" IPS Display	5.5" HD IPS Display
MTK6580 Quadcore Processor 1.2Ghz	MTK6737 Quadcore Processor 1.3Ghz
1GB RAM + 8GB Storage	2GB RAM + 16GB Storage
SD Card Up To 32GB	SD Card Up To 64GB
Talk Time: 5H Standby Time: 250H	Talk Time: 7H Standby Time: 400H
5MP Camera/2MP Selfie Camera	13MP Camera w/Flash, 8MP Selfie Camera w/Flash
Android 6.0 Marshmallow OS	Android 7.0 Nougat OS
2200 mAh Battery	2700 mAh Battery
Bluetooth/Wi-Fi/Flashlight	Bluetooth/Wi-Fi
Colors: Black/White	Colors: Gray/Silver
Included Accessories: Premium Case, Tempered Glass, Premium Earphones	Included Accessories: Premium Case, Tempered Glass, USB Cable, Premium Earphones
	Hearing Aid Compatibility M4/T3