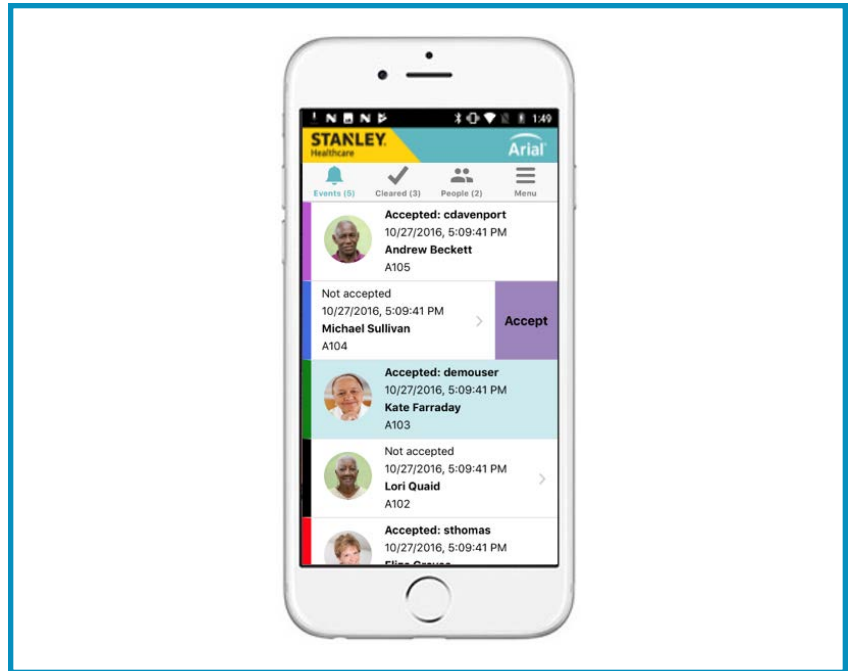


DATA SHEET

# Arial® Mobile Application

Emergency call alarm handling and messaging tool, custom designed for senior living communities



## Product Highlights

- Wi-Fi based mobile application
- No application server required
- Works with Apple iPhone®, iPad®, iPod touch®, and Android devices
- Arial alarm message handling
- Captures staff alarm response activities
- Staff member to staff member text messaging
- Enhanced reporting – Staff and resident encounter times

## Description

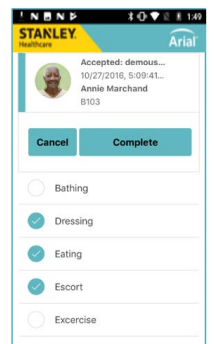
The Arial Mobile Application has been designed to work seamlessly with STANLEY Healthcare’s Arial Wireless Emergency Call System to provide senior living caregivers with an innovative tool for handling emergency call alarms and communicating collaboratively with coworkers. The Arial Mobile Application is packed with intuitive features to ensure caregivers have visibility to all relevant alarms, their status and who is responding.

## Alarm Message Handling

- **Receive alarms** – receives call station and pendant alarms from anywhere in the facility, using a mobile device, based on the caregiver’s assigned zone
- **Alarm information** – critical alarm information is provided with each message including date, time, alarm name/type and alarm location
- **Rich alarm messages** – alarm messages can include images or icons for residents or devices, alarm type color designations and can be arranged by alarm priority
- **Respond to alarms** – acceptance of alarms provides notification to coworkers of who is responding
- **Escalations** – Escalating non-addressed alarms is intuitively synchronized with the escalations programmed in the Arial software
- **Defer events** – Certain events can be deferred for a specified timeout period, as well as a reason for the deferral

## Caregiver/Resident Encounters

- **Alarm notes** – Selectable alarm notes can be pre-configured in Arial to allow caregivers to document what was done during their encounter
- **Custom notes** – Caregivers can type in custom notes detailing an encounter for any accepted alarm response
- **Alarm completion** – Caregivers end the encounter by pressing a “Complete” button, which saves the alarm notes and captures the actual encounter time with the resident

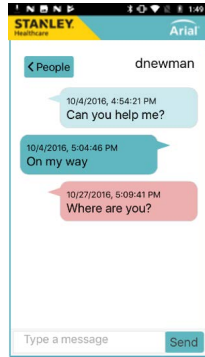


## Caregiver Text Messaging and Collaboration

**Live Directory** – A live directory displays all caregivers and indicates those that are currently logged in and working at the facility.

**Text Messaging** – Caregivers can collaborate to coordinate resident care by initiating a text message conversation with other caregivers.

- Each message includes date and time
- Messages from each caregiver are differently colored
- Messages that fail to send are colored red
- Messages and conversations are preserved for 24 hours



## Enhanced Reporting

**Encounter Times** – by collecting alarm clearance and alarm completion times, Arial is able to log the actual “encounter time” that a caregiver spends with a resident. This is the time segment between when the call station or pendent in alarm is reset and when the caregiver “completes” the alarm in the mobile application.

- Encounter times and average encounter time information can be selected and filtered into a large variety of reports within the Arial software
- Average encounter times have been incorporated into the Arial Management Dashboard as a data element

**Alarm Response Activities** – The alarm response activities that are selected by caregivers when completing alarms are logged into the Arial database and are available for generating comprehensive reports.

## Technical Specifications

**Software Compatibility** Arial 10.0 or later

**Mobile Device Operating Systems** Apple® iOS (versions 10.1.1 to 12.3.1)  
Android™ (versions 4.4.4 to 9.0)

**Supported Devices (Other devices can be tested for support upon request)**

Apple\*: iPhone® 5, 5C, 5S, 6, 6 Plus, SE, 6S, 6S Plus, 7, 7 Plus, 8, 8 Plus, iPhone X, XR, XS, XS Max, iPad® 4th Gen, iPad 5th Gen, iPad 6th Gen, iPad mini® 2, mini 3, mini 4, mini (5th generation), iPad Air®, iPad Air 2, iPad Air 3rd Gen, iPad Pro® (12.9, 10.5 and 9.7-inch), iPod touch® 6th Generation, 7th Generation\*\*

Android\*: Motorola™ Moto E (1st and 2nd Gen), Motorola Moto C, Samsung™ Galaxy S3, S6, S8+, Samsung J2 Core, Samsung J2 Prime, HTC One M8, Asus P00A, Lenovo® TB-8504F, Figo™ Atrium II, CAT® S31

*NOTE: The listed Android devices were tested. Other Android devices using certified Android OS versions will likely be compatible, but have not yet been individually tested.*

*\* Contact STANLEY Technical Support at 800-380-8883 to find out the latest information about supported devices and operating system versions.*

*\*\* The vibration function for notifications is not available with Apple iPod touch devices.*

iPhone, iPad and iPod touch are trademarks of Apple Inc., registered in the U.S. and other countries. Android is a trademark of Google LLC.



### About STANLEY Healthcare

Over 15,000 hospitals and senior living communities rely on STANLEY Healthcare solutions to empower caregivers to deliver better care. STANLEY Healthcare is a part of Stanley Black & Decker and a proud supporter of the Alzheimer’s Association®. Learn more at [stanleyhealthcare.com](http://stanleyhealthcare.com).