

# Hugs® Infant Protection

## On-Site Clinical Training Overview

### STANLEY Clinical Services Brings Customized Training to You—At Your Site Using Your Solution

STANLEY Healthcare Clinical Services employs registered nurses with years of bedside experience. With detailed knowledge of our Hugs® Infant Protection system and real experience in Women's Services and Pediatrics, our team provides effective, comprehensive training for your clinical staff to ensure the safety of your most precious patients.



### Clinical Workshop

Starting off the clinical engagement is the Clinical Workshop. This four-hour working session with your clinical leadership is used to finalize user-related configurations, as well as, outline the clinical workflow and processes which will facilitate a smooth adoption and successful long-term use of your Hugs system. The workshop includes time to discuss a training plan and schedule of training sessions for your clinical staff.

### On-Site Clinical Training

Hugs Infant Protection On-site Clinical Training is delivered clinician to clinician on your installed Hugs system. Typically, this clinical staff hands-on train is delivered in consecutive days or weeks with go-live to ensure staff can immediately apply what they have learned. Each training session is timed and runs for approximately 75-90 minutes, based on complexity. Each training day will accommodate approximately 60 participants, so multiple days will be required to accommodate more staff. Purchase one day for every additional 60 staff. The STANLEY Clinical Services team is available Monday through Friday between 7am to 9pm for a maximum of nine hours per day. Training sessions are offered in alternating early start-early finish days and late start-late finish days sequencing patterns to provide a variety of time slots for staff. Unfortunately, we are unable to offer night/weekend services.

### Go-Live Support Services

STANLEY clinicians will be on-site to support your clinical staff with initial startup of your Hugs solution. Go-Live will go smoothly with our expert clinical services team to assist. We put on our scrubs and work right alongside the nursing staff! You will receive an eight-hour day of on the unit support to assist staff with tasks, such as proper infant banding techniques and using the Hugs software. Multiple units will require additional days, and you can also choose to extend the STANLEY Clinical Services support timeline by purchasing additional days.

### Hugs Clinical Services Package

The Hugs Clinical Services New Project Base Package is three days and includes one of each of the following activities:

- Clinical Workshop
- On-site Clinical Training
- Go-Live Day Support

Contact your STANLEY Healthcare representative or email [ClinicalServices@sbdinc.com](mailto:ClinicalServices@sbdinc.com) to get started.

## TOPICS COVERED BY HUGS® ON-SITE CLINICAL EDUCATION

### HUGS SYSTEM INTRODUCTION

- About STANLEY Healthcare
- Contacts and Support
- What is the Hugs System?
- Security Aspects of Hugs
- Hugs Interface Overview

### USING HUGS

- Applying a Hugs Tag
- Demonstration and Participation
- Admitting a Hugs Tag
- Tightening the Hugs Tag

### BASIC USER PROCEDURES

- Editing Tag Information
- Suspend/Resume Tamper
- Transport/Transport Return
- Locating a Tag
- Edit/Display Memo
- Discharge
- Cleaning and Handling Tags

### INSTANT NOTIFIER ALERTS

- Instant Notifier Overview
- Detailed Alert and Response Review

### DOWNTIME PROCEDURES

### CLINICAL WORKSHOP

- By Your Side Clinical Implementation Soft Packet Review
  - Sample Policy
  - User Roles and Responsibilities Worksheet
  - Staff Training Plan
- STANLEY Healthcare University Online
- Site Specific Configurations
- Workflows and Processes
- Reports

## About STANLEY Healthcare

STANLEY Healthcare's mission is to empower caregivers – all those who make the world more caring. By connecting caregivers to essential information and to those in their care networks, STANLEY Healthcare helps organizations generate meaningful insights, enhance safety and security, and improve operational efficiency. Our solutions are some of the most trusted in the industry, relied on by over 15,000 healthcare organizations worldwide. We live our mission through active involvement in our communities and through healthcare advocacy — we're proud supporters of the Alzheimer's Association® in its fight to end Alzheimer's.

STANLEY Healthcare is a part of Stanley Black & Decker, a Fortune 250 company with a track record of innovation and sustained profitable growth.

For more information, visit [stanleyhealthcare.com](https://stanleyhealthcare.com). Follow STANLEY Healthcare on [Facebook](#), [Twitter](#), [LinkedIn](#) and [YouTube](#).