

COMPARISON GUIDE

Hugs[®] Infant Protection

Side-by-side system and feature comparison for Legacy Hugs Users



We value our Hugs customers and understand the importance of protecting your most precious patients.

Committed to Infant Protection. Leading in Product Innovation.

Hugs has kept infants safe in hospitals since 1998. Thanks to our loyal customer base, Hugs is the #1 most trusted infant protection solution, with more than 2 million infants protected each year in over 1,600 hospitals worldwide.

STANLEY Healthcare's commitment to serving the market—and you—has never been stronger. Because we care about infant safety, we've focused our investments in research and development to address modern security threats and reflect the rising standard of care. Our goal is to empower today's caregivers with advanced, yet simple, technology that supports a safe and secure healing environment for infants, children and mothers.

Challenges Evolve. So Does Hugs.

Infant abductions have happened at hospitals of all sizes and types all over the world—and the risks are increasing.

- **Hospital-wide Threat.** 1 in 4 of infant abduction attempts by non-family members originate outside the OB unit, according to the NCMEC.*
- **Standard of Care.** Hospitals are looking for ways to extend protection for all infants, no matter where they are in the hospital.
- **Family member abductions are on the rise.** These attempts are not reported by NCMEC and include Department of Family Services cases where the birth mother or father is the abductor.

* Source: NCMEC Analysis of Infant Abduction Trends, May 2019

No hospital can afford to risk an infant abduction. The best defense is a good offense: proactively defining a uniform standard of care for infant protection—and delivering it to every baby and family anywhere in the hospital.

Yet that standard is unmet by legacy infant protection solutions. To answer today's complex challenges, STANLEY Healthcare released the next generation Hugs solution in 2013. Hundreds of hospitals already trust the new platform to provide the most advanced and secure infant protection:

- **Establishes a new standard of care for hospital-wide infant protection** and tracking, including Labor and Delivery, Postpartum, the NICU, Pediatrics and everywhere in between.
- **Offers familiar and trusted features** along with important advancements—including greater ease of use at the bedside, fewer false alarms compared to legacy infant protection systems, and longer-lasting, easier-to-manage tags.
- **Scales to meet the needs of any size hospital**—from a 20-bed critical access hospital to a large urban medical center with thousands of births a year.
- **Same clinical value** you expect in the form of training, product support and expert help from STANLEY Healthcare's in-house RNs.
- **Provides a reliable and secure enterprise solution** that is managed by a hospital's IT department, and that can be extended to support a wide array of safety, security and visibility solutions.

	Legacy Hugs	Hugs Infant Protection	
	LonWorks (HPS)	Departmental	Enterprise
INFANT TAG			
Small form factor with automatic enrollment	YES	YES	YES
Bath-friendly water-resistant tag and band	YES	YES	YES
Infant tag	1-Year Disposable	2-Year Rechargeable	2-Year Rechargeable
Tag license capabilities	999	Up To 100 Hugs Tags & Up To 100 Kisses® Tags	Unlimited
Tag ID# management	999 ID Numbers, user management required	Unlimited ID numbers, automated management	Unlimited ID numbers, automated management
No manual tag activation and monitoring	YES	YES	YES
SECURITY			
Supports hospital-wide visibility	X	X	YES
Exit protection	YES	YES	YES
Tag tamper protection	YES	YES	YES
Continual tag supervision	YES	YES	YES
Out-of-unit alert	X	X	YES
Kisses® automatic mother/infant matching	90-Day Tag	180-Day Tag	180-Day Tag
Standalone exit protection	X	YES	YES
Low Frequency (LF) interference alert and avoidance mechanism	X	YES	YES
Supports infant transport workflow	YES	YES	YES
Supports infant transport auto-return/cancel	X	X	YES
Independent "off-line" door protection	X	YES	YES
ALERTING			
Software alerts	YES	YES	YES
Vocera® badges	YES	X	YES
Email and text options	X	YES	YES
Mobile app alerts with map	X	YES	YES
IP phone alerts	X	X	YES
SOFTWARE/PLATFORM			
Browser-based software, access anywhere (e.g. bedside)	X	YES	YES
Enterprise-grade, standards based	X	YES	YES
Schedule email reports	X	YES	YES
Scalable to enterprise deployment	X	YES	YES
Enhanced cybersecurity	X	YES	YES
Supports high availability (redundancy for backup)	X	X	YES
Scale to support solutions such as Staff Protection, Asset Management, Environmental Monitoring, Hand Hygiene Compliance, Patient Flow, Staff Workflow and more	X	X	YES
Network type	Proprietary	Proprietary	Hospital's Wi-Fi
INTEGRATIONS			
LDAP single sign-on	Partial	YES	YES
Access control systems (interface)	YES	YES	YES
ADT and EHR	X	X	YES
Nurse call systems	X	X	YES
CLINICAL & SUPPORT SERVICES			
Clinical workshop (solution and process design)	YES	YES	YES
Onsite clinical training	YES	YES	YES
HealthStream™-hosted online training courses	YES	YES	YES
Policy and procedure templates	YES	YES	YES
Patient education tools	YES	YES	YES
Factory direct and local authorized service providers	YES	YES	YES