

DATA SHEET

Arial® Mobile Application

Emergency call alarm handling and messaging tool, with staff voice-to-voice communication, custom designed for senior living communities

Description

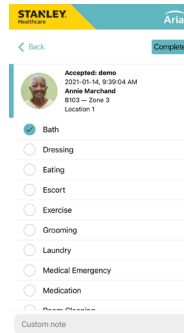
The Arial Mobile Application has been designed to work seamlessly with STANLEY Healthcare’s Arial Wireless Emergency Call System to provide senior living caregivers with an innovative tool for handling emergency call alarms and communicating collaboratively with coworkers using text and voice. The Arial Mobile Application is packed with intuitive features to ensure caregivers have visibility into all relevant alarms, their status and who is responding.

Alarm Message Handling

- **Receive alarms** – receives call station and pendant alarms from anywhere in the facility, using a mobile device, based on the caregiver’s assigned zone
- **Alarm information** – critical alarm information is provided with each message including date, time, alarm name/type and alarm location
- **Rich alarm messages** – alarm messages can include images or icons for residents or devices, alarm type color designations and can be arranged by alarm priority
- **Respond to alarms** – acceptance of alarms provides notification to coworkers of who is responding
- **Escalations** – Escalating non-addressed alarms is intuitively synchronized with the escalations programmed in the Arial software
- **Defer events** – Certain events can be deferred for a specified timeout period, as well as a reason for the deferral
- **Warnings and system indications** are displayed on a separate device page and include low battery, tamper, missing device, loitering, door ajar, and others

Caregiver/Resident Encounters

- **Alarm notes** – Selectable alarm notes can be pre-configured in Arial to allow caregivers to document what was done during their encounter
- **Custom notes** – Caregivers can type in custom notes detailing an encounter for any accepted alarm response
- **Alarm completion** – Caregivers end the encounter by pressing a “Complete” button, which saves the alarm notes and captures the actual encounter time with the specific resident.



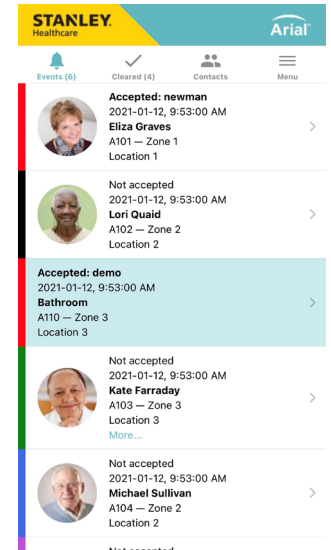
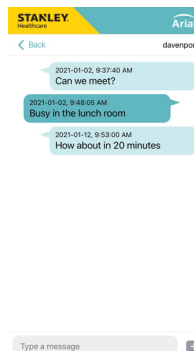
Caregiver Collaboration

Contacts

- A live directory displays all caregivers and indicates those that are currently logged in and working at the facility.

Text Messaging

- Caregivers can collaborate to coordinate resident care by initiating a text message conversation with other caregivers.
- Each message has a date and time
- Messages from each caregiver are differently colored



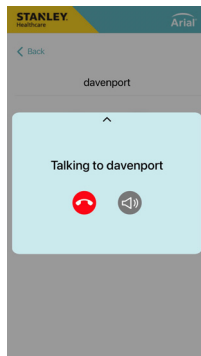
Product Highlights

- Wi-Fi based mobile application
- No application server required
- Works with Apple iPhone®, iPad®, iPod touch®, and Android devices
- Arial warning and alarm message handling
- Captures staff alarm response activities
- Staff member to staff member text messages and voice calls on a mobile device
- Enhanced reporting – Staff and resident encounter times
- Translation to French or Spanish language

- Messages that fail to send are in red
- Messages and conversations are preserved for 24 hours

Voice-to-Voice Communication

- Streamline staff communications
- Collaborate directly in the app
- Eliminates the need for an additional device or cellular plan



Enhanced Reporting

Encounter Times – by collecting alarm clearance and alarm completion times, Arial is able to log the actual “encounter time” that a caregiver spends with a resident. This is the time segment between when the call station or pendant in alarm is reset and when the caregiver “completes” the alarm in the mobile application.

- Encounter times and average encounter time information can be selected and filtered into a large variety of reports within the Arial software
- Average encounter times have been incorporated into the Arial Management Dashboard as a data element

Alarm Response Activities – Response activities that are selected by caregivers when completing alarms are logged into the Arial database and are available for generating comprehensive reports. Activities are available in a resident-specific Caregiver Engagement Report.

Technical Specifications

Software Compatibility Arial Mobile Version 1 - Arial 10.0-10.4
Arial Mobile - Arial 10.5 and above

Mobile Device Operating Systems Refer to the Arial Release Notes.

Supported Devices (Other devices can be tested for support upon request)

Apple*: iPhone® 5, 5C, 5S, 6, 6 Plus, SE, 6S, 6S Plus, 7, 7 Plus, 8, 8 Plus, iPhone X, XR, XS, XS Max, iPad® 4th Gen, iPad 5th Gen, iPad 6th Gen, iPad mini® 2, mini 3, mini 4, mini (5th generation), iPad Air®, iPad Air 2, iPad Air 3rd Gen, iPad Pro® (12.9, 10.5 and 9.7-inch), iPod touch® 6th Generation, 7th Generation**

Android*: Motorola™ Moto E (1st and 2nd Gen), Motorola Moto C, Samsung™ Galaxy S3, S6, S8+, Samsung J2 Core, Samsung J2 Prime, HTC One M8, Asus P00A, Lenovo® TB-8504F, Lenovo® Tab M8, Figo™ Atrium II, CAT® S31, CAT® S42

NOTE: The listed Android devices were tested. Other Android devices using certified Android OS versions will likely be compatible, but have not yet been individually tested.

** Contact STANLEY Technical Support at 800-380-8883 to find out the latest information about supported devices and operating system versions.*

*** The vibration function for notifications is not available with Apple iPod touch devices.*

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About STANLEY Healthcare

Over 15,000 hospitals and senior living communities rely on STANLEY Healthcare solutions to empower caregivers to deliver better care. STANLEY Healthcare is a part of Stanley Black & Decker and a proud supporter of the Alzheimer’s Association®. Learn more at stanleyhealthcare.com.