

SERVICE OVERVIEW

Environmental Monitoring Tag Calibration & Certification Program

Advanced or Basic Service to streamline annual recalibration of NIST-traceable tags



Solution Benefits

- **Streamlines and simplifies** tag recalibration
- **Mitigates the risk** of using expired tags, which could put assets at risk
- **Eliminates the need to store** and manage duplicate tags
- **Frees personnel** to focus on higher value clinical and administrative tasks
- **Helps maximize the value** of your environmental monitoring solution

Challenges

Healthcare organizations count on STANLEY Healthcare's Environmental Monitoring solution to continuously monitor temperature and humidity conditions across the enterprise. The solution automates monitoring—supporting enhanced patient safety, improved operational efficiency and faster, easier audit response.

NIST-traceable environmental monitoring tags—a key part of the solution—require recalibration on a regular cycle. Removing tags for this service means monitoring downtime for the affected asset. Yet, skipping the process creates other risks. Among them: potential damage to expensive medications and vaccines, loss of irreplaceable human tissue, as well as the threat of costly fines or lawsuits for refrigerators and freezers without up-to-date calibration certificates.

Solution

STANLEY Healthcare's ISO 17025 Accredited Environmental Monitoring Tag Calibration and Certification Program provides a simple and easy way to manage the process. For maximum flexibility, we designed this service with two options:

- **Advanced Service.** Through this Managed Service, STANLEY Healthcare takes responsibility for the end-to-end process—from handling routine maintenance and tracking expiration dates to physically locating, replacing and configuring tags.
- **Basic Service.** STANLEY Healthcare proactively reminds you 60 days before your NIST-traceable tags are due for recalibration. Within 30 days of expiration, we ship newly certified and refurbished tags. With the new tags in hand, you then install and configure them. Simply remove the old tags and send them back to STANLEY Healthcare via provided shipping material and return label.



To mitigate the risk of loss, STANLEY Healthcare recommends annual recalibration of our NIST-traceable tags. However, ensuring timely recalibration can be time-consuming and inconvenient:

- How do you track when tags are due for recalibration?
- When tags are sent away for recalibration, do you use backup tags, or are devices left unmonitored?
- How many weeks do you typically wait to receive your recertified tags?
- How many hours do personnel spend managing the recalibration process?
- Have you experienced incidents where NIST-traceable tags have been used past their expiration date?
- How do you manage the paperwork related to NIST tags?

STANLEY Healthcare’s Environmental Monitoring Calibration & Certification Program Options

With the **Advanced Service**, STANLEY Healthcare takes responsibility for:

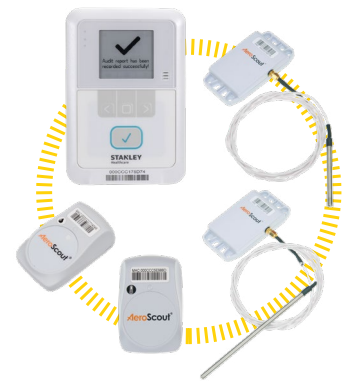
- **Ensuring current calibration** on all NIST tags
- **Maintaining firmware**
- **Maximizing tag uptime** via battery maintenance, annual recalibration and tag repair (with some limitations)
- **Delivering turnkey support:** locating, detaching/re-attaching and configuring newly certified tags
- **Maintaining an emergency stock** of calibrated tags for Biomed, Pharmacy and other critical areas

If you choose the **Basic Service** option, you will follow these simple steps:

- 1. Remind.** Sixty (60) days before tags expire, STANLEY Healthcare will remind you of the upcoming task.
- 2. Receive.** The appropriate number of newly NIST-traceable tags will arrive within 30 days of tag expiration.
- 3. Return.** After installing and configuring the recertified tags, remove the old tags and ship them to STANLEY Healthcare for maintenance and storage.

Services Included	Basic	Advanced
Replacement tags with current NIST-traceable calibration	•	•
Notification that recalibration is due	•	•
Available as-found documentation	•	•
Available calibration certification soft copies	•	•
On-site replacement of tags using tags with current calibration		•
Shipping logistics to return replaced tags		•
Updates in MobileView® to associate replacement tags		•
Archive showing full traceability of hardware used per device		•
Remote system monitoring of calibration compliance		•

Tag calibration services are available for all of STANLEY Healthcare’s T15 and T5 tags:



STANLEY Healthcare recommends purchasing tag recalibration services with your initial environmental monitoring system, or more than 60 days prior to tag recalibration due date. Multi-year contracts are available. If a customer starts recalibration services less than 60 days prior to tag recalibration due date, STANLEY Healthcare requires up to 21 business days to fulfill order, including shipping time.



About STANLEY Healthcare

Over 15,000 hospitals and senior living communities rely on STANLEY Healthcare solutions to empower caregivers to deliver better care. STANLEY Healthcare is a part of Stanley Black & Decker and a proud supporter of the Alzheimer’s Association®. Learn more at stanleyhealthcare.com.