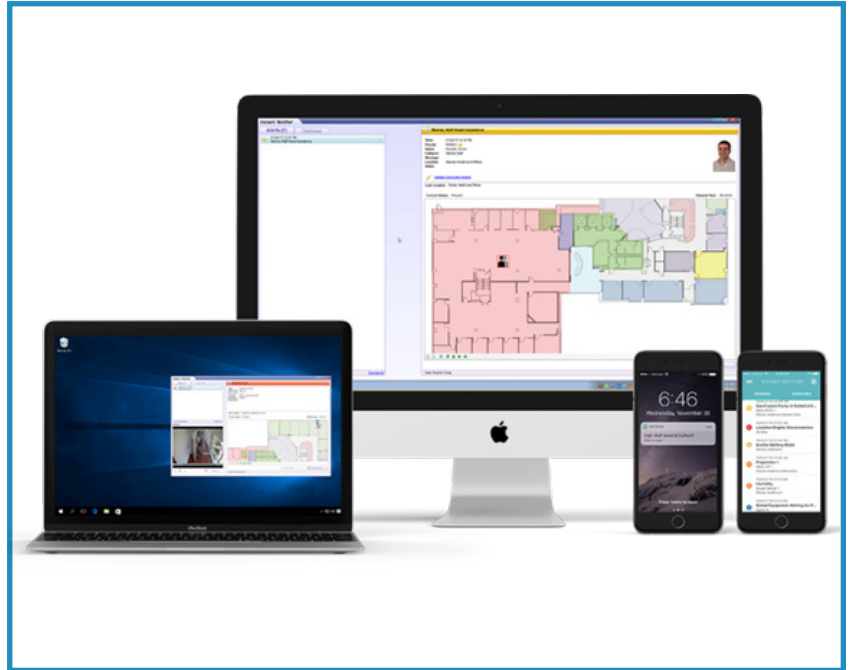


DATA SHEET

# Instant Notifier

Real-Time Alerts sent to PCs and mobile devices improve communication and shorten response times



## Product Highlights

- Instant messaging tool to notify staff of critical events
- Available for PCs, iPhone®, iPad®, iPod touch® and Android™ mobile devices
- Embedded CCTV footage (Windows only)
- Intuitive and dynamic graphical display with a map and alert details
- Alert management panel includes pending and dismissed alerts
- Easy to install and configure
- Supports Mobile Device Management (MDM) - iOS only

## Description

Instant Notifier is a component of STANLEY Healthcare's MobileView® Enterprise Visibility platform that provides visual and audible alerts on critical events for all MobileView applications, including patient security alerts, temperature out-of-range alerts, staff duress alerts and equipment shortage alerts. Available for both Windows-based PCs, iPhone®, iPad®, iPod touch® and Android™ mobile digital devices, Instant Notifier offers multiple options to keep clinical, operations and security staff fully informed on critical events impacting patient/staff safety and operational efficiency.

**NOTE:** Please refer to Apple® Best Practices for deployment of Apple devices in a Healthcare environment.

### Real-time visual information

All the information required to respond to an alert is available at a glance, including an interactive map showing the location in real-time, a photo and icon representing the asset/ person, the time of the alert, the priority level and other details.

### Notifications

Alerts are automatically pushed to users. Instant Notifier for Windows automatically pops up a window when an alert occurs, while the Instant Notifier app for mobile devices supports Push Notification on each platform.



### Handle alerts on the spot

Staff members can manage alerts directly from Instant Notifier, with the ability to mute or dismiss alerts, and to document corrective actions taken. This information is recorded by MobileView, along with the user, date and time. All pending alerts are listed along with the priority level and time of the alert.

### Integrated CCTV images (Windows only)

For exit alerts to warn of a potential infant abduction with the Hugs® Infant Protection solution or a patient or asset traveling through a restricted exit, Instant Notifier for Windows offers automatic playback of CCTV footage\* showing what occurred at the exit starting in the moments just before the alert.

\*Requires use of supported DVRs.

### Configurable Messages

Event templates and audio files allow system administrators to customize the displayed information and the alarm sound for each type of event.

### Mobile Device Management (MDM) - iOS Only

The Instant Notifier app supports MDM allowing IT admins to securely manage mobile devices that access sensitive business data.

## System Requirements

<b>Supported Devices</b>	Windows PC iPhone®, iPad® or iPod Touch® (See NOTE on page 1 for Apple devices) Android™
<b>iOS</b>	iOS 13 and above. Refer to the Mobile Instant Notifier for iOS Release Notes for more information KB 7388
<b>Android OS</b>	5.1.1 and above. Refer to the Mobile Instant Notifier for Android Release Notes for more information KB 11791
<b>Windows</b>	Windows 8.1 and Windows 10
<b>MobileView</b>	MobileView 5.3.1.365 and above MobileView 5.3.3.18 and above is required for <a href="#">Mobile Instant Notifier for Android</a> .

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