STANLEY Healthcare

Data Sheet:

Arial® Mobile Application

Emergency Call Alarm Handling and Messaging Tool
Custom Designed for Senior Living Communities

Overview

The Arial® Mobile Application has been designed to work seamlessly with STANLEY Healthcare’s Arial® Wireless Emergency Call System to provide senior living caregivers with an innovative tool for handling emergency call alarms and communicating collaboratively with their coworkers. The Arial® Mobile Application is packed with intuitive features to ensure community caregivers have visibility to all relevant alarms, their status and who is responding.

Alarm Message Handling

- **Receive Alarms** – receives call station and pendant alarms from anywhere in the facility, using a mobile device, based on the caregiver’s assigned zone
- **Alarm Information** – critical alarm information is provided with each message including date, time, alarm name/type and alarm location
- **Rich Alarm Messages** – alarm messages can include images or icons for residents or devices, alarm type color designations and can be arranged by alarm priority
- **Respond to Alarms** – acceptance of alarms provides notification to coworkers of who is responding
- **Escalations** – Escalating non-addressed alarms is intuitively synchronized with the escalations programmed in the Arial software

Caregiver/Resident Encounters

- **Alarm Notes** – selectable alarm notes can be pre-configured in Arial to allow caregivers to document what was done during their encounter
- **Custom Notes** – caregivers can type in custom notes detailing an encounter for any accepted alarm response
- **Alarm Completion** – caregivers end the encounter by pressing a “Complete” button, which saves the alarm notes and captures the actual encounter time with the resident

Product Highlights

- Wi-Fi Based Mobile Application
- No Application Server Required
- Works with Apple iOS and Android Devices
- Arial Alarm Message Handling
- Captures Staff Alarm Response Activities
- Staff Member to Staff Member Text Messaging
- Enhanced Reporting: Staff and Resident Encounter Times
Data Sheet: Arial® Mobile Application

Caregiver Text Messaging and Collaboration

- **Live Directory** – a live directory displays all caregivers and indicates those that are currently logged in and working at the facility

- **Text Messaging** – caregivers can collaborate to coordinate resident care by initiating a text message conversation with other caregivers
  - Each message includes date and time
  - Messages from each caregiver are differently colored
  - Messages that fail to send are colored red
  - Messages and conversations are preserved for 24 hours

Enhanced Reporting

- **Encounter Times** – by collecting alarm clearance and alarm completion times, Arial is able to log the actual “encounter time” that a caregiver spends with a resident. This is the time segment between when the call station or pendent in alarm is reset and when the caregiver “completes” the alarm in the mobile application
  - Encounter times and average encounter time information can be selected and filtered into a large variety of reports within the Arial software
  - Average encounter times have been incorporated into the Arial Management Dashboard as a data element

- **Alarm Response Activities** – the alarm response activities that are selected by caregivers when completing alarms are logged into the Arial database and are available for generating comprehensive reports

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### Technical Specifications

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<thead>
<tr>
<th>Software Compatibility</th>
<th>Arial 10.0 or later</th>
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<tbody>
<tr>
<td>Mobile Device Operating Systems</td>
<td>Apple iOS (versions 10.1.1, 10.2)</td>
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<tr>
<td></td>
<td>Android (versions 4.4.4, 5.1.1, 6.0.1, 7.0)</td>
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<tr>
<td>Supported Devices (other devices can be tested for support upon request)</td>
<td>Apple iOS*: iPhone 5, 5C, 5S, 6, 6 Plus, SE, 6S, 6S Plus, 7, 7 Plus, iPad 4th Gen, iPad mini, mini 2, mini 3 mini 4, iPad Air, iPad Air 2, iPad Pro (12.9-inch and 9.7-inch), iPod Touch 6th Generation**</td>
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<tr>
<td></td>
<td>Android*: Motorola Moto E (1st and 2nd Gen), Motorola Moto G4 Play, Samsung Galaxy S3, S6, S7, HTC One M8</td>
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<td></td>
<td>*STANLEY Healthcare recommends using the latest supported version from either platform.</td>
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<td>**The vibration function for notifications is not available with Apple iPod Touch devices.</td>
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