Overview
STANLEY Healthcare Clinical Consultants are registered nurses with years of clinical experience. With detailed knowledge of our Hugs® Infant Protection system and real experience in labor and delivery, our educators provide effective, comprehensive training for your clinical staff.

Hugs Infant Protection On-site Clinical Training
Hugs Infant Protection On-site Clinical Training is delivered at your facility to ensure your clinical staff is prepared to use the system to ensure the safety of your youngest patients. Typically clinical staff training is delivered just before go-live so information is fresh and clinicians feel confident to use Hugs properly. Each training session is timed and runs for approximately 60-90 minutes. The sessions are scheduled to accommodate up to 60 participants per day. Your consultant will work with you to set up a training schedule that accommodates your shift changes. The Clinical Consultants are available Monday through Friday between 7am to 9pm for a maximum of nine hours per day.

Included with the training for your clinicians is the Managers' Workshop. Your charge nurses and unit managers will learn their special responsibilities related to implementing the Hugs system, will receive supporting documentation, and information about ongoing support and training services for new hires.

Hugs Go-Live Support Services
Consultants can be on-site to support your clinical staff with initial startup of your Hugs solution. You will receive a full day of on-the-unit support from our Consultants to assist staff with tasks, such as proper infant banding techniques and using the Hugs software. The critical first days, after Hugs training with real infants and trying to apply newly learned software procedures, will go smoothly with our expert nurse-consultants to assist. We put on our scrubs and provide direct at-the-elbow assistance.

Data Sheet:
Hugs® Infant Protection On-site Clinical Education

STANLEY Healthcare University Brings the Training to You—At Your Site, On Your Solution, Customized Just For You

Hugs Education Package
Hugs Clinical Education Package – everything you need in one neat bundle, customized just for you:

- Managers’ Workshop
- On-site Clinical Training
- Go-Live Support Services

Contact your STANLEY Healthcare representative or email SHUniversity@sbdinc.com to get started.
Topics Covered by Hugs® On-site Clinical Education

Hugs System Introduction
• About STANLEY Healthcare
• Contacts and Support
• What is the Hugs System?
• Security Aspects of Hugs
• Hugs Interface Overview

Using Hugs
• Applying a Hugs Tag
• Demonstration and Participation
• Admitting a Hugs Tag
• Tightening the Hugs Tag

Basic User Procedures
• Editing Tag Information
• Suspend/Resume Tamper
• Transport/Transport Return
• Locating a Tag
• Edit/Display Memo
• Discharge
• Cleaning and Handling Tags

Alarms and Events
• Alarms and Events Types
• Responding to Alarms and Events

Managers’ Workshop:
• By Your Side™ Program
  – Implementation Support
  – Clinical Education
  – Parent Education
  – Public Relations
  – Continuing Clinical Support
• STANLEY Healthcare University
  Online
• Site Specific Configurations
• Creating User Accounts
• Reports

About STANLEY Healthcare
STANLEY Healthcare provides over 5,000 acute care hospitals and 12,000 long-term care organizations with enterprise solutions that transform safety, security and operational efficiency. The STANLEY Healthcare solution set enables customers to achieve organizational excellence and superior care in five critical areas: Patient Safety, Security & Protection, Environmental Monitoring, Clinical Operations & Workflow and Supply Chain & Asset Management. These solutions are complemented by consulting, training, implementation and integration services. STANLEY Healthcare is proud to be part of Stanley Black & Decker, Inc. For more information, visit www.stanleyhealthcare.com.